## The Spring 2018 Course Evaluation

This document shows the distribution of comments on 'ITU in general' in the course evaluation for spring 2018.

Thank you to all of you students who took the time to answer the course evaluation. It is very helpful and gives us specific guidelines on how to make the IT University of Copenhagen an even better university.

Student Affairs and Programmes has analysed your comments on things you either appreciate or think needs improving and categorised them in overall themes. The table below shows the distribution of comments that you have labelled as either good or bad about ITU by category. 514 comments on things that could be improved (BAD) and 726 comments on good things (GOOD). In total 1240 comments.

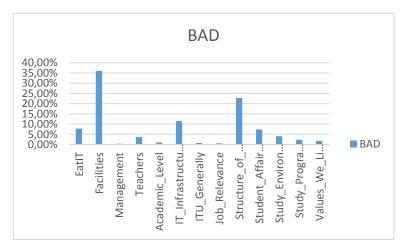
comments on good things (GOOD). In total 1240 comments.				
Overall result				
<b>Count of Subcategories</b>	Column	Labels		
Row Labels	BAD		GOOD	Grand Total
EatIT		3,76%	1,13%	4,88%
Facilities		17,37%	9,77%	27,14%
Management		0,19%	1,03%	1,22%
Teachers		0,38%	0,19%	0,56%
Academic_Level		0,47%	3,19%	3,66%
IT_Infrastructure		5,54%	1,97%	7,51%
ITU_Generally		0,38%	7,61%	7,98%
Job_Relevance		0,28%	2,54%	2,82%
Structure_of_Study_Programmes		10,99%	5,35%	16,34%
Student_Affairs_and_Programmes		3,57%	1,03%	4,60%
Study_Environment		1,97%	14,65%	16,62%
Study_Programmes_and_Teaching		1,03%	4,79%	5,82%
Values_We_Live_By		0,66%	0,19%	0,85%
<b>Grand Total</b>		46,57%	53,43%	100,00%
20,00% 18,00% 16,00% 14,00% 12,00% 10,00% 6,00% 4,00% 2,00% 0,00%  tatil tree frequency frequenc	Progla Progla Study Progla	Jointent and Time Interest of the Line Interest of	■ B.	AD OOD

## What you think needs improving

See all your answers in the course evaluation system (<a href="mit.itu.dk/ucs/evaluation/public.sml?lang=english">mit.itu.dk/ucs/evaluation/public.sml?lang=english</a> > March 2018 > Results regarding ITU in general).

Below is the overall distribution of areas you suggest for improvement, listed by category.

Overall Bad	
Percentage	
Row Labels	BAD
EatIT	7,78%
Facilities	35,99%
Management	0,39%
Teachers	3,70%
Academic_Level	0,97%
IT_Infrastructure	11,48%
ITU_Generally	0,78%
Job_Relevance	0,58%
Structure_of_Study_Programmes	22,76%
Student_Affairs_and_Programmes	7,39%
Study_Environment	4,09%
Study_Programmes_and_Teaching	2,33%
Values_We_Live_By	1,75%
<b>Grand Total</b>	100,00%



Student Affairs and Programmes has further analysed your comments on things you think needs improving and divided all responses in the categories above into subcategories.

The most frequent areas you suggest for improvement are listed below – please note that the subcategory titles are very general. Also please note that this report only include subcategories representing more than 2% of the answers labelled 'bad'

Summary of Bad		
Over 2,0% (of total Bad) Subcategories	Answers	Percentage
EatIT: General	14	2,72%
EatIT: Prices	12	2,33%
Facilities: General	12	2,33%
Facilities: Group Rooms	46	8,95%
Facilities: Indoor Climate	20	3,89%
Facilities: Noise	12	2,33%
Facilities: Student Capacity	37	7,20%
Facilities: Toilets	11	2,14%

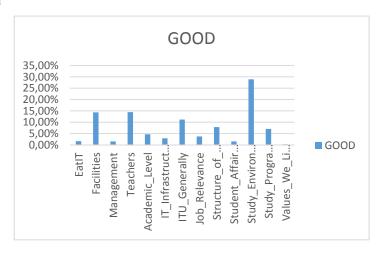
Facilities: Labs	16	3,11%
IT Infrastructure: IT-Systems	16	3,11%
IT Infrastructure: WiFi	21	4,09%
Structure of Study Programmes: General	20	3,89%
Structure of Study Programmes: Programme Structure	19	3,70%
Structure of Study Programmes: Range of Courses	14	2,72%
Structure of Study Programmes: Structure of Courses	17	3,31%
Structure of Study Programmes: Workload	20	3,89%
Student Affairs and Programmes: Guidance and Information	20	3,89%
SUM	<u>327</u>	<u>64%</u>

## What you think is positive

See all your answers in the course evaluation system (<a href="mit.itu.dk/ucs/evaluation/public.sml?lang=english">mit.itu.dk/ucs/evaluation/public.sml?lang=english</a> > March 2018 > Results regarding ITU in general.

Below is the overall distribution of your comments on positive things at ITU, listed by category.

Overall Good	
Percentage	
Row Labels	GOOD
EatIT	1,65%
Facilities	14,33%
Management	1,52%
Teachers	14,46%
Academic_Level	4,68%
IT_Infrastructure	2,89%
ITU_Generally	11,16%
Job_Relevance	3,72%
Structure_of_Study_Programmes	7,85%
Student_Affairs_and_Programmes	1,52%
Study_Environment	28,93%
Study_Programmes_and_Teaching	7,02%
Values_We_Live_By	0,28%
<b>Grand Total</b>	100,00%



Student Affairs and Programmes has further analysed your comments on things you find positive and divided all responses in the categories above into subcategories.

The most frequent themes are listed below – please note that the subcategory titles are very general. Also, please note that this report only includes subcategories representing more than 2% of the answers of the answers labelled 'good'

Summary of Good		
Over 2,0% (of total Good) Subcategories	Answers	Percentage
Facilities: General	69	9,50%
Teachers: Lecturers	91	12,53%
Academic Level: Academic Level of Courses	33	4,55%
ITU Generally: General	40	5,51%
ITU Generally: Building, Size, Location etc.	36	4,96%
Job Relevance: Relevance	18	2,48%
Structure of Study Programmes: General	21	2,89%
Study Environment: Student Organizations	24	3,31%
Study Environment: Study Environment	63	8,68%
Study Environment: Events with professional relevance	17	2,34%
Study Environment: Social Environment	72	9,92%
Study Programmes and Teaching: Course Content	39	5,37%
SUM	<u>523</u>	<u>72%</u>